

Swinton Travel LTD Terms and Conditions of Hire.

Client is the person who has made the deposit payment.

The Price Agreed With Client.

When making a booking the price/travel arrangements are agreed between Swinton Travel and the Client. Any changes made in addition to the original booking will be charged. E.g. extra pick up and drop offs. These costs are displayed in the vehicles. Swinton Travel will try to accommodate changes however cannot guarantee to accommodate changes. If changes are made on the day of travel you agree to pay the additional mileage fee as clearly displayed in the bus. The balance of each trip is due on the outward journey; failure to do so will result in your return trip being cancelled. Waiting time from the Clients pre booked time will be chargeable.

Please be aware that if the drivers schedule does not permit he will not be able to wait, therefore your booking will be cancelled, and the full balance due by the Client.

Driver Hours

The hours of operation of the driver are regulated by the law and the client accepts the responsibility of ensuring the hire keeps to the hours and times agreed by the company. Neither the hirer nor any passengers shall delay or otherwise interrupt the journey in such that the driver is at risk of breaching regulations relating to drivers hours and duty time. If any breach is likely to occur the hirer will be responsible for any additional costs.

Deposits

All bookings agreed with Swinton Travel will be asked for a non refundable £20.00 deposit in advance, this is payable by credit/debit card. There is a 48 hour cancellation period from receiving confirmation (This may be changed by Swinton Travel) The Client making the deposit is responsible to pay the balance of the booking, as per our cancellation terms set out below.

Cancellation of Agreed Booking.

If a booking is cancelled once the Client has received confirmation after the 48 hour cancellation period the deposit paid will not be refunded. If the Client cancels 14-7 days prior to the date of travel they will be charged half of the fare. If cancellation is made 7 days or less to the date of travel the full fare is due.

Payment will be required at the time of cancellation; otherwise an invoice will be sent and marked due. If payment is not received the debt will be passed to a collection agency.

Grace Period

Swinton Travel will aim to be at the collection point 5 minutes in advance of the time booked. There will sometimes be reasons out of our control that will not allow this ie. Weather, accidents, road blocks. The Client agrees to allow a grace period of up to 30 minutes. The Driver will drive at speeds within the law & Swinton

Travel reserves the right to cancel any travel due adverse weather conditions. If Swinton Travel deems it not safe to travel you will be notified as soon as possible and deposit/payment refunded. Swinton Travel accepts no responsibility for missed appointments/travel arrangements etc due to any circumstances (even those not included in the above list).

Damage/Vandalism

Damage/Vandalism to any Swinton Travel vehicles will be charged to the Client. This will be the full cost to repair the vehicle. In the event that one of the persons in the party being sick or soiling the vehicle, Swinton

Travel will charge £50 to £100 depending on the size of the vehicle hired to have cleaned, this also covers the time the bus will be "out of service" Cleaning fees are to be paid on the evening, other damage will be assessed and the Client informed as soon as an estimate is available. An invoice will be sent and marked due once the damage estimate is available. If payment is not received the debt will be passed to a collection agency

Personal Items Lost.

If the client thinks that property has been left in a vehicle, they must call the office as soon as possible. We will try to return any item found, however please be aware the vehicles are used throughout the day and night.

Breakdown

Swinton Travel services our vehicles in accordance with manufactures recommendations. Under no circumstances can Swinton travel be held responsible for appointments/travel arrangements missed in the event of a breakdown.

General

Swinton Travel operates a **NO SMOKING/NO ALCOHOL** policy within their vehicles. If this is ignored the driver will terminate the trip at once a refund will not be offered under any circumstances. The driver reserves the right to refuse the carriage of luggage if in his judgment the volume or weight is excessive. Swinton Travel will not be held responsible for the Client having on their possession any illegal substance or articles within their vehicles. The Client will be held responsible for the conduct of all passengers in the vehicles at all times. Failure to adhere to this will result in the trip being terminated at once, and a refund will not be offered under any circumstance.

****If the client does not agree to the above, the booking may be cancelled within 48 hours of confirmation email date, deposit in this instance will be refunded****